



## Help with Username or Password

**The College of New Jersey**

**TCNJ Account Manager**  
Help Desk 609-771-2660

**Account Management Tools**

<a href="#">Account Lookup</a>	Look up your TCNJ computer account login and initial password
<a href="#">TIMS Password Manager</a>	The Identity Management System password change/reset utility <a href="#">Directions</a> for first time access - PLEASE READ!

**Account Policies and Documentation**

Computing Access Agreement	<a href="#">HTML</a>
SAL User Agreement	<a href="#">HTML</a>
Information About File Sharing	<a href="#">HTML</a>
Academic Integrity Policy	<a href="#">HTML</a>

### Retrieving Your Username and/or Password

- If you do not have a Username (same as your e-mail login) or you have forgotten your Password then you will need to go to the TCNJ Account Management System to activate your account, or lookup your account information. The website is <http://account.tcnj.edu/>.
- Click the Account Lookup link.
- If you need help, contact the TCNJ Help Desk at [helpdesk@tcnj.edu](mailto:helpdesk@tcnj.edu)

### Other Important Information

- Users can manage their passwords via The Identity Management System by clicking on the TIMS Password Manager Link on the TCNJ Account Manager website (<http://account.tcnj.edu>)
- For step by step instructions on how to use the Password Manager, visit: [https://jedi.tcnj.edu/acctmgmt/directions\\_for\\_password\\_sync.pdf](https://jedi.tcnj.edu/acctmgmt/directions_for_password_sync.pdf)