



## Help with Username or Password

### Retrieving Your Username and/or Password

- If you do not have a Username (same as your e-mail login) or you have forgotten your Password then you will need to go to the TCNJ Account Management System to activate your account, or lookup your account information. The website is <http://account.tcnj.edu/>.
- Click the Account Lookup link.
- If you need help, contact the TCNJ Help Desk at [helpdesk@tcnj.edu](mailto:helpdesk@tcnj.edu)

### Other Important Information

- Users can manage their passwords via The Identity Management System by clicking on the Change/Manage Password link on the TCNJ Account Manager website (<http://account.tcnj.edu>)
- For step by step instructions on how to use the Password Manager, click the Directions to change password link on the TCNJ Account Manager website (<http://account.tcnj.edu>)



## TCNJ ACCOUNT MANAGER

### TOOLS

 If you experience problems using IE10, please try another browser.

[Change/Manage Password](#)

[Account Lookup](#)

Change your password, reset your expired or forgotten password, and answer/update your security questions.

Look up your TCNJ computer account login and initial password.

[Directions to change password](#)

*Don't forget to update your password on your smartphone, tablet, and laptop.*