Clearing of Cache & Cookies

What is cache?

Cache memory is temporary memory used to store information that you accessed when visiting web sites. Cache speeds up a computer’s connection time with web sites that have been visited previously by locally storing information about that connection on the computer so that it does not have to be downloaded each time a site is visited.

Why should cache be cleared periodically?

Cache can become corrupt or outdated. As a result, cache can slow down or prevent a web page’s output and/or connection instead of assisting it. Clearing cache deletes corrupt or outdated data. It also removes unnecessary information stored in memory from sites that were only visited one time. Clearing Cache helps all web surfing not just PAWS.

Internet Explorer 8

1. Open the Internet Explorer web browser.
2. Click on Tools.
3. Select Internet Options.
4. From the General Tab, click on Delete under Browsing History.
5. Uncheck Preserve Favorites website data and check both Temporary Internet Files and Cookies.
6. Click Delete.

Internet Explorer 7
1. Open the Internet Explorer web browser.
2. Click on Tools.
3. Click on Internet Options.
4. Click on Delete under Browsing History.
5. Click Delete cookies.
6. When prompted, click Yes.
7. Click on Delete Internet Files.
8. When prompted, click Yes.
9. Click Close.
10. Click OK.
11. Close and reopened the browser for the changes to go into effect.

**Internet Explorer 6**

1. Open the Internet Explorer web browser.
2. Click on Tools.
3. Click on Internet Options.
4. Select the General tab.
5. Under the Temporary Internet Files section, click Delete Cookies.
6. In the same section, click Delete Files.
7. Click Apply.
8. Click Ok.
9. Close and reopened the browser for the changes to go into effect.

**Internet Explorer 5**

1. Open the Internet Explorer web browser.
2. Click on Tools.
3. Click on Internet Options.
4. Select the General tab.
5. Under the Temporary Internet Files section, click Delete Cookies.
6. In the same section, click Delete Files.
7. Click Apply.
8. Click Ok.
9. Close and reopened the browser for the changes to go into effect.

**Firefox 3.5**

1. Open the Firefox web browser.
2. Select Tools.
3. Click on Clear Recent History.
4. Next to "Time range to clear", select Everything.
5. Click on Details (below) and select Cache and Cookies.
6. Click Clear Now.
7. Close and reopened the browser for the changes to go into effect.

**Firefox 1.5 / 2.0 / 3.0**

1. Open the Firefox web browser.
2. Select Tools.
4. Check Cache and Cookies.
5. Click Clear Private Data Now.
6. Close and reopened the browser for the changes to go into effect.
**Firefox 1.0**

1. Open the Firefox web browser.
2. Select Tools.
3. Click Options.
4. Click the Privacy button.
5. Select the Cache tab.
6. Click the Clear Cache Now button.
7. Close and reopen the browser for the changes to go into effect.

**Safari**

1. Open the Safari web browser.
2. Click on the Safari menu.
3. Click Empty Cache.
4. You will be asked “Are you sure you want to empty the cache?”; click Empty.
5. Close and reopen the browser for the changes to go into effect.

**Mozilla Firefox 2 & 3**

1. Click on Firefox menu.
2. Click on Tools.
4. Check Cache and Cookies.
5. Click Clear Private Data Now.
6. Close and reopen the browser for the changes to go into effect.